

# Credentials Overview — Cyber Security Support Technician



## Credential Options

## Cost Details

### Security+ Certified/CompTIA

\*recommended

CompTIA Security+ is the first security certification a candidate should earn. It establishes the core knowledge required of any cybersecurity role and provides a springboard to intermediate-level cybersecurity jobs. Security+ incorporates best practices in hands-on troubleshooting, ensuring candidates have practical security problem-solving. Security+ is compliant with ISO 17024 standards and approved by the US DoD to meet directive 8140/8570.01-M requirements..

Completion Time: **Description**

Difficulty Level (Low, Moderate, High, Very High): **Very high.**

#### Exam:

- \$370.00

#### Preparation:

- \$2,500.00 (Instructor-led training)
- \$529.00-\$699.00 (Self-study preparation bundles)

### Certified Ethical Hacker/EC-Council

The CEH certificate is EC-Council's most popular and sought-after credential. The CEH is endorsed and used by the NSA and DoD. Candidates must attend an official CEH Training, offered in multiple formats. Applicants should have at least **two years** of professional experience, however educational background may be considered for those not possessing the professional experience, OR applicants may take a training course from an approved provider/site.

Completion Time: **Will vary by apprentice.**

Difficulty Level (Low, Moderate, High, Very High): **Very high.**

#### Exam:

- \$1,199.00

#### Preparation:

- \$100.00 (required course if < two years professional experience.)

### A+ Certified/CompTIA

CompTIA A+ is the preferred qualifying credential for technical support and IT operational roles. Candidates are prepared to troubleshoot a wide variety of issues. Candidates should possess 9-12 months of hands-on experience in the field prior to attempting exams 1001 and 1002 to complete the certification requirements.

Completion Time: **12-18 months.**

Difficulty Level (Low, Moderate, High, Very High): **High.**

#### Exam:

- \$438.00 (\$219.00/exam)

#### Preparation:

- \$499.00 (Self-study resources)
- \$2,495.00 (ILT course, includes exam)



# Credentials & Coursework — Cyber Security Support Technician

## Higher Ed Coursework (Year 3)

Course	Description	Approx. Cost*
<b>CIS 118</b> Intro to PC Applications	This course introduces basic computer terminology, file management, and PC System components.	\$800
<b>CNG 120</b> A+ Certification Prep	Prepares students for the CompTIA A+ certification examination, PC hardware and operating system installation, configuration and troubleshooting are practiced and reviewed using A+ techniques.	\$800
<b>CNG 124</b> Networking I-Network+	Provides students with the knowledge necessary to understand, identify, and perform necessary tasks involved in supporting a network.	\$800
<b>CNG 132</b> Network Security Fundamentals	Delivers a comprehensive overview of security concepts, including general security concepts.	\$800
<b>BUS 217</b> Business Communications	This course includes the fundamentals of business communication and an introduction to international communication.	\$800