



# HOSPITALITY MANAGEMENT CREDENTIALS AND COURSEWORK

## Higher Ed Coursework (Year 3)

Course	Description	Approx. Cost*
HOS 110 Intro to Hospitality	Introduces learners to careers and the organization and structure of the Hospitality Industry including: hotels, restaurants, non-commercial food service, travel and tourism, conventions and meetings, clubs and other food service entities.	\$800
HOS 105 Mgmt for Hospitality	Describes the history, development, and operation of the hospitality industry including careers in the industry, management practices, accounting procedures, destinations and lodging.	\$800
HOS 120 Service Management	Describes the differences between managing and marketing services for hospitality students, or those interested in service industries. The course focuses on understanding, analyzing, and measuring service, especially in the hospitality segment.	\$800
HOS 208 Large Scale Events	Examines large scale events and their specific needs for concerts, conventions, and sporting events.	\$800
HOS 251 Hotel Operations	Studies hotel operations covering such aspects as the hotel organization chart, job analysis and design, managing human resources, production and serving controls, calculating food and beverage costs, and telecommunication systems.	\$800

## Credential Options

Credential	Organization	About	Exam Cost
Certified Guest Services Professional	American Hotel and Lodging Education Institute	The CGSP designation provides recognition for those individuals who know how to deliver exceptional service and memorable experiences.	\$85
Certified Front Desk Representative	American Hotel and Lodging Education Institute	The CFDR designation recognizes that these employees are skilled at the many key tasks they must perform and that they always provide an outstanding experience for guests.	\$75
TIPS On-Premises Certification	Training for Intervention Procedures	Online program designed to teach participants to prevent intoxication, drunk driving, and underage drinking. Valid for 3 years. Must be 18+.	\$40

*\*Training and Higher Ed Coursework may vary based on the needs of the employer and the trajectory of the apprentice. The above information suggests a sample of what the apprenticeship would entail.*